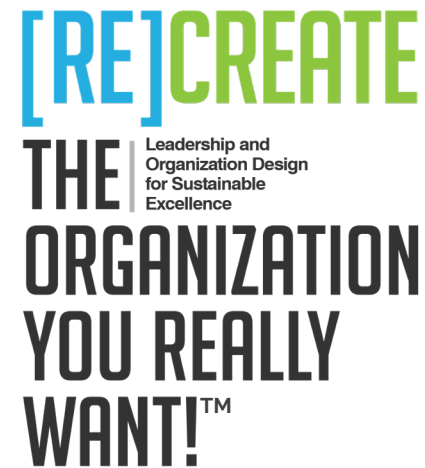


# 10. Learn and Improve

## Lab Workbook

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Version 22.04.01



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## Lab Workbook

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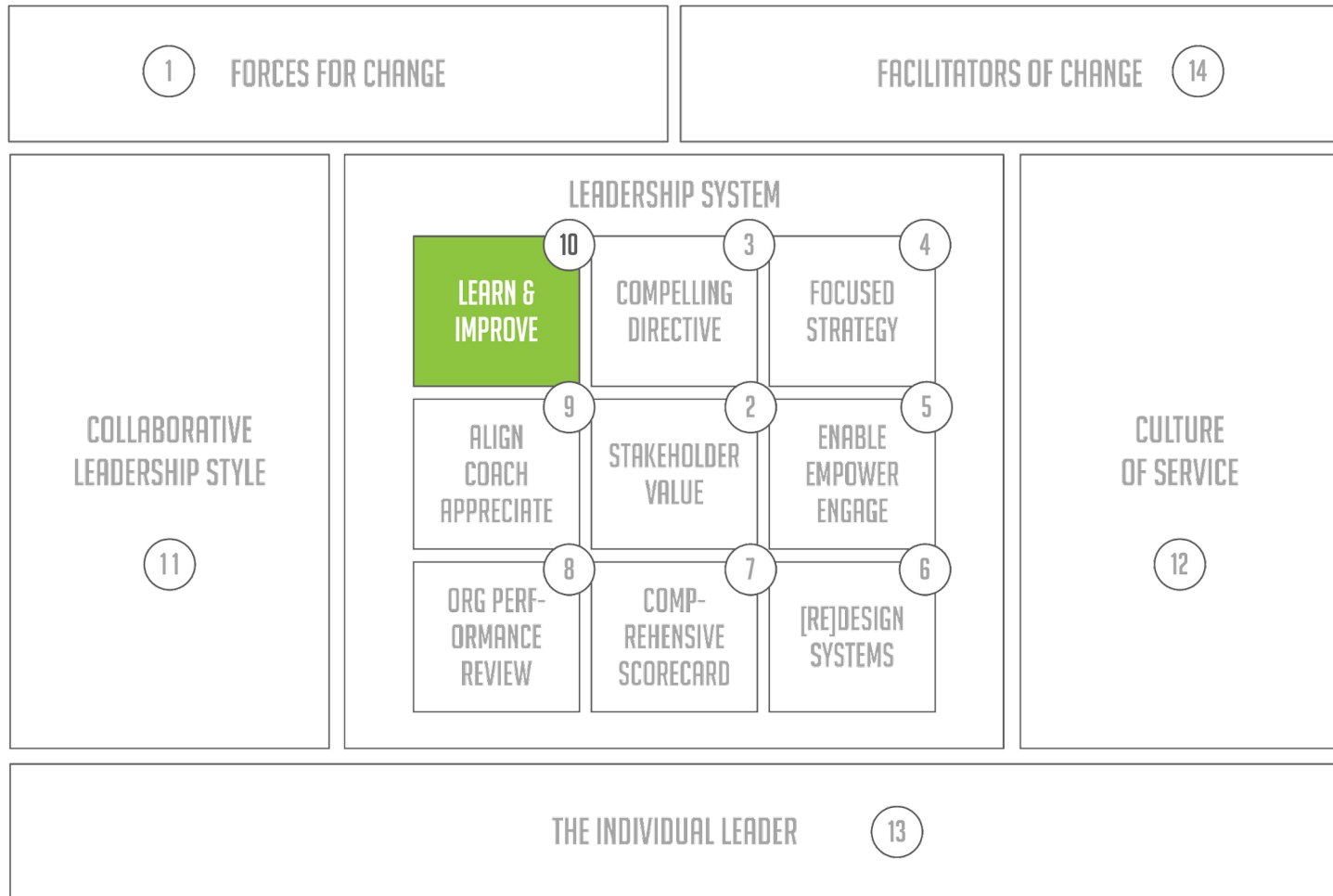
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### LEADING TRANSFORMATION FRAMEWORK



# Objectives

Understand the Learn and Improve concepts, components, and relationships and how they contribute to leadership and organization [re]design for sustainable excellence.

**Learning & Improvement Approaches** - Identify the approaches to learning and improvement used in your organization and describe the process, frequency, people, and example projects.



## Learning and Improvement Approaches - **Instructions**

Method	Application & Scope	Frequency	People & Projects
<p>1. Identify the learning and improvement method including key steps.</p>	<p>2. Identify where in the organization this method is used and the typical size of improvement projects are addressed with this method.</p>	<p>3. Describe how often and when this method is used if it is a regularly scheduled method. If an unscheduled ad hoc method describe the conditions that would trigger the use of this method.</p>	<p>4. Identify the people who are involved and use this method. Describe the number and type of people who are trained to use this method. Identify an example learning and improvement projects where this methods was used.</p>

## Learning and Improvement Approaches - Example

Method	Application & Scope	Frequency	People & Projects
<p>Strategy Development and Deployment</p>	<p>Entire Enterprise both External Products and Internal Operations</p>	<p>Annual "Overlapping" Process</p>	<p>Board of Directors, CEO, and Senior Leadership Team</p>
<p>Organization Excellence Assessment (e.g., Baldrige, EFQM...)</p>	<p>All systems included in the assessment Framework (e.g., Baldrige, EFQM)</p>	<p>Annual Process in Q1 each year with Improvements Projects Q2 - Q4</p>	<p>14 Trained Examiners including Senior Leadership Team</p>
<p>Six Sigma - DMAIC Process</p>	<p>Limited to Operations and Support Processes</p>	<p>Ad Hoc - As needed to address issues or strategic initiatives</p>	<p>18 Black Belts and 59 Green Belts lead team with all employees eligible</p>

## Learning and Improvement Approaches - Worksheet

Method	Application & Scope	Frequency	People & Projects